

BUSINESS eBANKING

What is Business eBanking?

Business eBanking is Northern's Internet-based office banking system, through which you can quickly access account information, make and approve payments.

Information within Business eBanking is constantly updated, so you will always be aware of your cash position.

Business eBanking is modular in design and is made up of the following modules :

- Cash Management - Account information
- Cash Management - Payments
- Cash Management - File transfers
- Cash Management - Liquidity Management*
- Collection Service - Direct Debit
- Markets Online - Securities and currencies
- Trade Finance - Export and import documentary credits

What functionalities do the modules offer?

With the Account Information module you can

- See a real-time update of your cash position

With the Payments module you can

- Make transfers between your own Northern Bank accounts
- Make local and cross-border payments
- Have same day value for transfer of funds to or from your accounts within the Danske Bank Group
- Save and re-use standard data on your company's suppliers, saving time and avoiding data-entry errors
- Update payment status and cancel or correct payments which have been sent to the bank, but which are not processed and debit your account.

- Make confidential payments

With the File Transfer module you can

- Import payment files, download CAP files and integrate with payroll systems

With the Liquidity Management module you can

- See and manage your group liquidity, cash pool and interest netting.

With the Collection Service module you can

- Collect payments from your debtors via Direct Debit in the United Kingdom and several other countries within the Danske Bank Group

With Markets Online you can

- Trade currencies or securities online
- Get updates on your currency positions and the market value of currency coming into your account
- Get an overview of the currencies and securities in your custody account
- See updated news and analysis on the currency and securities markets

With Trade Finance you can

- Process your export and import documentary credits
- Monitor each documentary credit from beginning to end
- Get a quick overview and detailed history of your transactions
- Create your own customer lists

What about security?

Business eBanking takes security seriously. Every user receives a set of personal authorisations allowing only the level of access you have permitted.

You can decide yourself which users will have access to the system, as well as the degree of access and how much authority they will be allowed.

Because digital signatures ensure the exchange of data with the Bank, the protection of confidential data, and all binding transactions, you can be sure that data cannot be tampered with when it is being sent to or from the Bank.

Business eBanking security is based on our own security system, e-Safekey. It is extremely stable and reliable even through periods of peak activity.

You have intelligent support in the system that helps you to avoid errors in payment processing.

What are the system requirements?

To run Business eBanking, you must have Internet Explorer 5.5 or newer, as well as Windows 98/2000/ME/NT 4.0 (including ServicePack 1) or XP.

You can find more information about technical requirements by accessing www.northernbank.co.uk

Connection

The connection to Business eBanking takes place through your Internet Service Provider, via either LAN or modem. Broadband access is highly recommended in order to update the system efficiently

Service – how can you get help?

Northern Bank provides regular support to Business eBanking users. You can choose to receive support either on the telephone or via the Internet.

The web address

www.northernbank.co.uk/business is open 24 hours, 7 days a week, and offers detailed information including

- System status
- User instructions
- Frequently asked questions - FAQs
- News

This service may be temporarily unavailable during periods of routine maintenance.

Customer Support

Monday – Thursday 8 am – 5 pm

Friday 8 am – 4 pm

Customer Support can be contacted by telephone on 028 9031 1377

For security reasons and to maintain a high level of customer service, telephone conversations may be recorded or monitored.

* Not yet available